



2021 ANNUAL REPORT

LANCASTER CITY BUREAU OF FIRE



WELCOME FROM CHIEF LITTLE

2021 was again an unprecedented year in the history of Lancaster City Bureau of Fire and our team handled the challenges presented with professionalism, flexibility, and a continuous focus on the safety of the community as well as their increased personal knowledge for the profession.

I am extremely proud of the work the team did again this past year while facing the on-going COVID-19 pandemic, staffing shortages, and the opening of our first new fire station in over 50 years. Our community can be proud of the commitment shown over the past year. Throughout the many challenges we faced as a community in 2021, Lancaster City Bureau of Fire personnel worked tirelessly to meet and exceed all of these requests in addition to response to over 3,600 calls for service.

As the City of Lancaster emerges from the pandemic, the Lancaster City Bureau of Fire has worked alongside City staff to safely bring celebrated traditions back—from the Mayor's Tree Lighting to Celebrate Lancaster.

We must acknowledge our community and all they do to support us. Mayor Sorace and City Council supported the necessary funding year after year to ensure the residents of Lancaster continue to be safe. The team that makes up

the Lancaster City Bureau of Fire will be forever thankful of this support.

Finally, it is impossible to fully capture in this annual report the many ways our team has positively impacted others and the impacts those in our community have made on us. We continually look for ways to improve as public servants tasked with protecting public safety, and this report is intended to capture some of those highlights.



Chief Scott Little

QUALITY • TEAMWORK • INTEGRITY • RESPECT

I have been grateful for this opportunity to serve the citizens of Lancaster City and wish you all the best.

SCOTT R. LITTLE, MPA, CFO, CTO
Fire Chief

FIRE STATIONS & APPARATUS

STATION 1 – 425 West King Street

Engine 64-1 (2017 Pierce Enforcer Rescue/Pumper)
Truck 64-1 (2018 Pierce Ascendant Ladder Truck)
Truck 64-2 (2021 Pierce Refurb Aerialscope)

STATION 3 – 333 East King Street

Under Construction

STATION 6 – 843 Fremont Street

Engine 64-2 (2000 Pierce Contender Pumper)

STATION 201 – 1396 Orchard Street

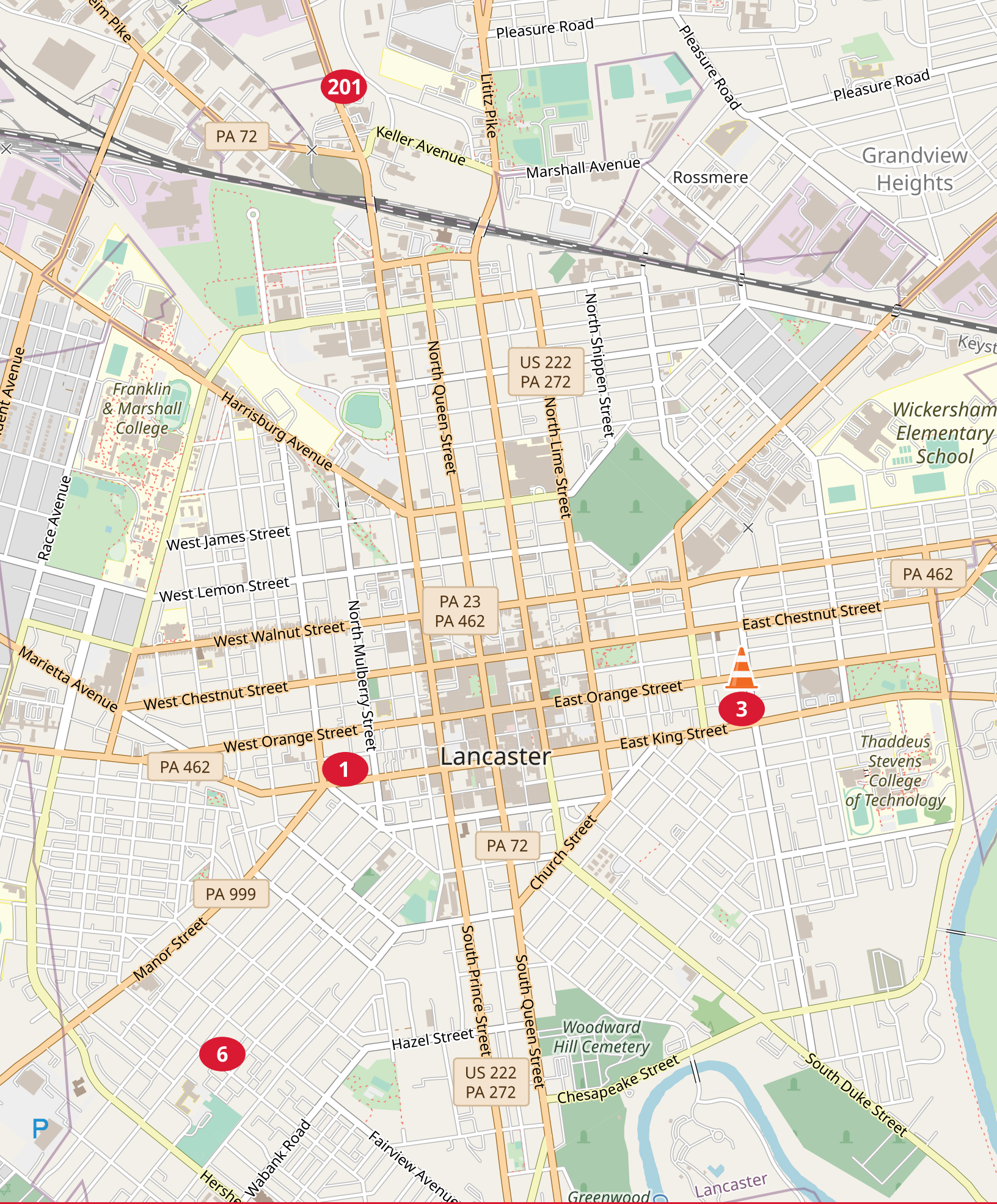
Engine 64-3 (2019 Pierce Enforcer Pumper)

FIRE STATION REPLACEMENT PROJECT

The newly constructed Station 1 entered service in June 2021. Demolition at Station 3 began in July 2021. The new station will be complete in 2022.



Mayor Sorace cutting the ribbon on the new Station 1



ACHIEVEMENTS & ACCOLADES

Retirements

Firefighter Conrad Gast, Lieutenant Dave Hamric, Lieutenant Carl Everhart, and Firefighter Dennis Perry

PA Dept of Health Lifesaving Award

Lieutenant Pete Jacobs, Firefighter Chris McCann, Firefighter Alex Carcamo, and Firefighter Abe Harnish

VFW Firefighter of the Year

Battalion Chief Dustin Dommel

Employee of the Month

Maintenance Officer Israel Valazquez, Firefighter Jarrod Galler

Promotions

Captain Dustin Dommel to Battalion Chief



Mayor Sorace, Firefighter Jarrod Galler, and Chief Scott Little

ACCOMPLISHMENTS

- Increased on duty staffing for the first time in a decade. This increased the level of service and demand on our special services function. Both special services units (Engine 1 and Truck 2) now have four personnel assigned around the clock.
- The City continued with the long-term apparatus replacement and took delivery of a new Tower Ladder. At a cost of \$1.1 million, Truck 2 will serve the community for the next twenty years. In addition, the Fire Marshal vehicle fleet was completed. This was a three-year project to ensure standardization was met for each Squad vehicle.
- New West King Street Fire Station officially opened to protect and serve the community. The first new fire station built in the city in over 50 years.
- Infrastructure upgrades continued as planned with Station 3 construction starting in mid-2021. Completion of the \$12.7-million-dollar multi-station replacement project is slated for mid-2022.
- In April, we began the hiring process for 2022-2023. This year's session saw over 200+ individuals apply to become city firefighters. Hiring of 14 new fire recruits for January 2022 start date is underway with more hiring in the future.
- The City continued to grow their participation with Pennsylvania Regional Urban Search and Rescue element through automatic mutual aid to assist in technical rescue incidents throughout South Central Pennsylvania.



New Station 1 (425 W. King Street) entered service in 2021

OPERATIONS DIVISION

The Operations division is the largest of all divisions within LCBF. The personnel assigned to operations are responsible for all emergency responses. Each fire station is staffed 24 hours a day, 365 days a year.

Firefighters work a four-platoon system (A, B, C, D) that converts to working two consecutive day shifts from 7:50 a.m.–5:50 p.m., immediately following two consecutive

night shifts from 5:50 p.m.–7:50 a.m. After completing the last night shift tour, personnel are given four days off regardless of holidays or weekends.

LCBF operates three engine companies, one truck company and one Shift Commander each shift, with a minimum staffing requirement of 15 personnel on duty.

CITY SERVICE OBJECTIVE

A full complement of 15 firefighters will be on-scene within 10 minutes of dispatch, 90 percent of the time.

\$3,668,760,855

Pre-Incident Value

\$270,700

2021 Fire Loss

99.99%

Property Value Saved

AVERAGE RESPONSE TIME (dispatch to arrival, in minutes/seconds)	
STATION 1	5:30
STATION 3	5:20
STATION 6	4:50

TURNOUT TIME (dispatch to responding, in minutes/seconds)	
PLATOON A	1:57
PLATOON B	2:01
PLATOON C	1:46
PLATOON D	1:35

INSURANCE SERVICES OFFICE RATING

Rating as of 2020: 3 (rating of 1 is the best; 10 is the worst)

What does that mean for citizens of Lancaster City?

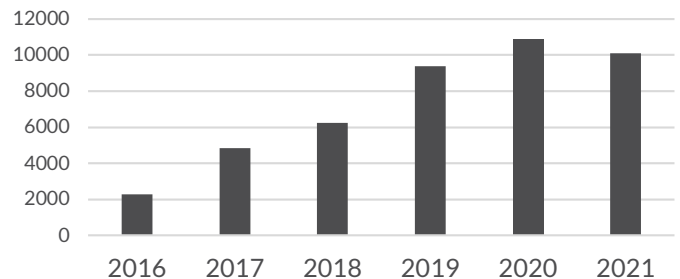
ISO calculates how well-equipped fire departments are to put out fires in the community. Insurance companies use this rating to determine proper insurance rates for structures within the City.

Of the roughly 49,000 fire departments evaluated, LCBF is rated within the top 10% of all agencies with only 4,250 agencies receiving a rating of 1, 2, or 3.

CALLS FOR SERVICE (5 Year Comparison)			
	FIRE	EMS	TOTAL
2017	3,581	110	3,691
2018	3,470	378	3,848
2019	3,095	819	3,914
2020	3,014	699	3,713
2021	3,201	460	3,661

2021 TRAINING HOURS BY PLATOON (with Current Assigned Staff)	
PLATOON A	2,147
PLATOON B	1,717
PLATOON C	2,861
PLATOON D	2,952

COMPARISON OF TOTAL TRAINING HOURS



FIRE MARSHAL DIVISION

The Fire Marshal Division is managed by Captain David D. Longenecker and has a staff of three Lieutenants. The Fire Marshal and Assistant Fire Marshals work closely with the Operations division to ensure that LCBF is working to reduce the frequency and severity of fires and other life safety incidents.

The current focus of the Fire Marshal Division includes code enforcement, permitting, inspections, investigation, training, and education. Having certified plan review inspectors allows for new construction plans to be reviewed for adherence to the fire and life safety codes related to fire detection and protection systems. Construction and maintenance of high-risk buildings, public assemblies, events, and use of explosives, pyrotechnics and hazardous materials are some of the types of work managed through the permitting and inspecting process of the division.

With the continued support of our community, Mayor, City Council, and other departments, we will be an exemplary organization that prides itself on being progressive, innovative, and forward thinking that enhances opportunities to best serve the public.

2021 AT A GLANCE

- Pre-incident survey inspections: 1,378
- Operational license inspections: 745
- Total Automatic Fire Alarm-based Inspections: 633
- Certificate of Fitness issued: 241
- Smoke Alarms installed: 230*
- Public inquiries: Approximately 1,000
- Origin and Cause investigations: 21
- Tent inspections/permits issued: 78

**Does not include building owner-supplied smoke alarms*

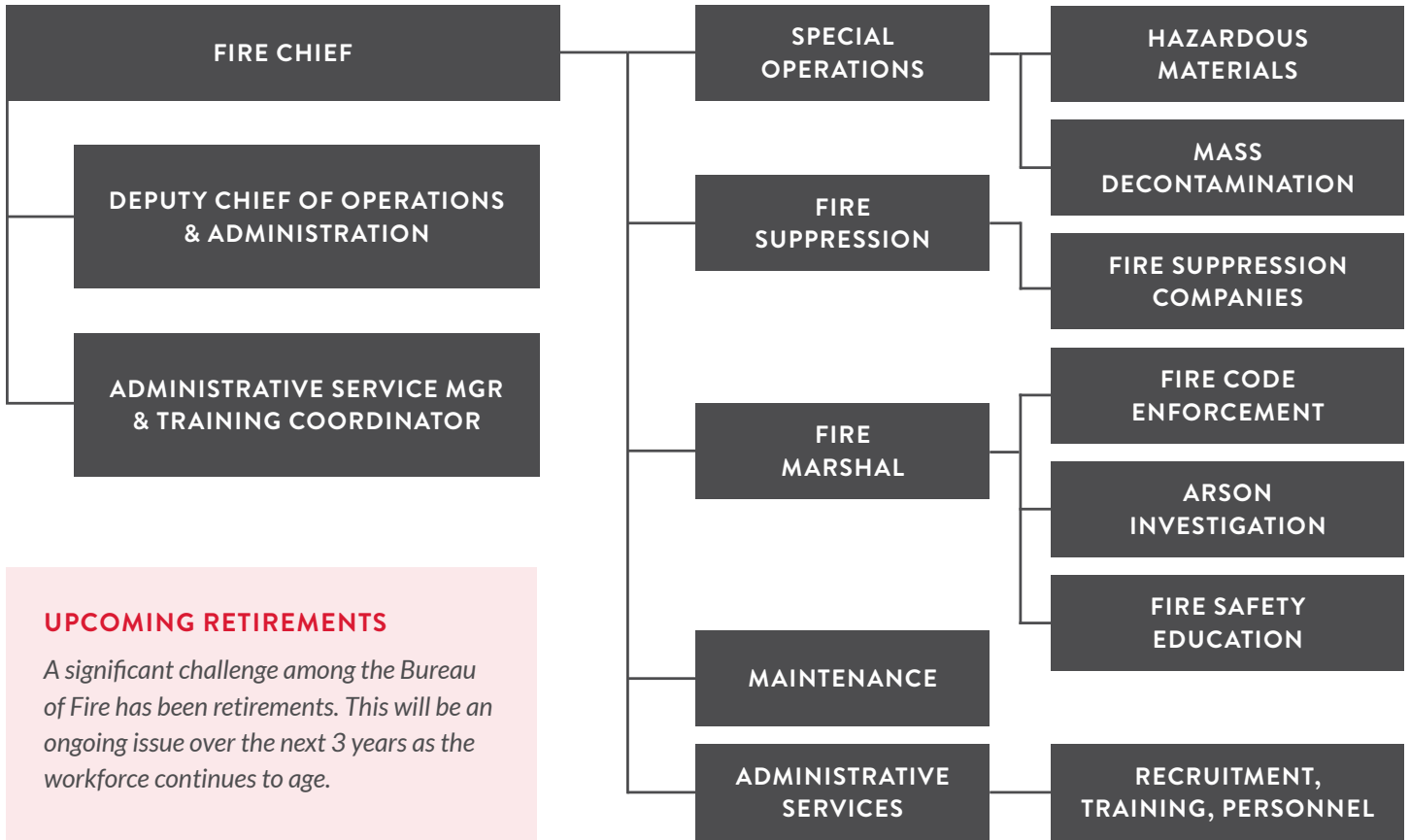
GOALS FOR 2022

1. Continue to improve the fleet while meeting the intent of the long-range apparatus replacement plan. Outfitting and placing into service a new Shift Commander vehicle to better serve the Incident Commander at the emergency scene.
2. Ensure new hires have the tools and resources to be successful at the Municipal Fire Academy and on-board as newly sworn in firefighters for the city.
3. Work with Harrisburg Area Community to develop a standardized promotional testing process for 2022 and beyond.
4. Continue to promote and motivate staff to attend professional development courses that will increase their knowledge base and skill set. A large number of staff will have the opportunity to promote in 2022.
5. Efficiently transition of Engine 3, Shift Commander, and Fire Marshal Division to the newly constructed East King Street Fire Station.
6. Replace outdated paper-based processes with digital, automated ones and align processes with the new city IT department's goals.
7. Work with the Office of Neighborhood Engagement to hire and staff a Ameri Corp VISTA within the Fire Bureau to promote and increase community outreach on fire safety education.
8. Work with City Human Resources to continue leadership development through City Leadership Team sessions and training opportunities.



Truck 64-2 (2021 Pierce Refurb Aerialscope) delivered June 2021

ORGANIZATIONAL CHART



UPCOMING RETIREMENTS

A significant challenge among the Bureau of Fire has been retirements. This will be an ongoing issue over the next 3 years as the workforce continues to age.



Firefighters Carcamo and Weiler converse on fire ground strategies and tactics.



The Bureau of Fire, including Mayor Sorace, won the 2021 United Way of Lancaster County Trike Race

The newly constructed Station 1 opened in early 2021
📍 425 WEST KING STREET



CONTACT US
IN CASE OF EMERGENCY – CALL 911
Administrative Office – (717) 291-4869

CONNECT WITH THE LANCASTER CITY BUREAU OF FIRE

Facebook.com/LancasterCityFire • Instagram.com/LancasterCity_Fire

LANCASTER CITY BUREAU OF FIRE
120 North Duke Street • P.O. Box 1599
Lancaster, PA 17608

